

21-23 February 2024

Jio World Convention Centre  
Mumbai, India



## IBEX India Conference on Navigating to New Horizons – BFSI Technology, Trends & Transformation

### Day 1, 21 February 2024

Schedule	Session / Topics	Speaker
10.00 – 10.30 Hrs	Registration & Refreshments	
10.30 – 11.30	Inaugural Session	
10:30- 10:40	Lamp Lighting	Chief Guest and the Other Dignitaries
10:40 - 10:50	Welcome Address & Context Setting on IBEX India 2024	Dr. Sourav Dutta Chairman, Advisory Committee, IBEX India 2024
10.50 -11.00	Unveiling of Thought Leadership Paper <b>“Gen AI and The Reshaping of The Indian Consumer Banking”</b> & Brief Presentation of the Thought Leadership Paper	Mr. Ian Campos, Executive Vice President and Global Head of FS Application Services Business   Banking, Capital Markets, Insurance & Technology, Capgemini & Ms. Neha Punater, Vice President and Global Leader- BTS Practice, Capgemini
11:00 – 11:15	Special Address on “Data Sovereignty in the Digital Age”	Shri Vinit Goenka Secretary - Centre for Knowledge Sovereignty, Former Member Task Force IT, MoRTH, Government of India
11:15 – 11:30	Inaugural Address on “Thriving in An Era of Digital Innovation”	Ms. Vidya Krishnan Deputy Managing Director (IT) State Bank of India
11.30 – 11.45 hrs	Technology Presentation on <b>“Empowering the World with Data”</b> Mr. Puneet Gupta, Vice President & Managing Director, NetApp India	
11.45 – 12.30 hrs	<b>Session 1: Panel Discussion on “BFSI Innovations, Trends &amp; Next Practices - Driving Business Transformation”</b>	
Moderator	Mr. Ian Campos, Executive Vice President and Global Head of FS Application Services Business   Banking, Capital Markets, Insurance & Technology, Capgemini	
Panelists	<ul style="list-style-type: none"> <li>Ms. Sujatha Mohan, Senior Executive Vice President, HDFC Bank</li> <li>Ms. Nikita Tambday, Executive Director, Head of Product for Treasury Services, JP Morgan Chase</li> <li>Mr. Kajal Ghose, Independent Director, Utkarsh Small Finance Bank Ltd</li> <li>Mr. Avinash Kagava, Evangelist, Zoho Corp</li> </ul>	
12.30 – 12.45 hrs	Technology Presentation on <b>Observability is the Fundamental Element of the BFSI Technology Ecosystem in the Age of Digital Transformation</b> Presenter: Mr. Sudarshan JM, Senior Technical Consultant-Presales, Zoho Corp	
12.45 – 13.30 hrs	<b>Session 2: Panel Discussion on “Adoption of AI –Strategy and Governance”</b>	
Moderator	Mr. Dhananjay Tambe, Former Deputy Managing Director & Chief Information Officer, State Bank of India	
Panelists	<ul style="list-style-type: none"> <li>Mr. Rajesh Kumar Ram, General Manager &amp; CIO, IT Department, Bank of India</li> <li>Mr. Vadivelan Sivanantham, Chief Technology Officer, NPCI Bharat BillPay</li> </ul>	

	<p>Limited</p> <ul style="list-style-type: none"> <li>Mr. Ratan Kumar, General Manager-Digital Banking, Central Bank of India</li> <li>Mr. Kiran Giri, Head of Systems Engineering, Enterprise, NetApp India</li> </ul>
13.30 – 14.30hrs	Networking Lunch and Exhibition Tour
14.30 – 15.30 hrs	<b>Session 3: Panel Discussion on “Embracing Zero Trust Infrastructure – From Strategy to Implementation”.</b>
Moderator	Mr. Avik Chatterjee, Executive Vice President & Global Head- Digital Customer Experience for Financial Services, Capgemini
Panelists	<ul style="list-style-type: none"> <li>Mr. K. Suryanarayanan, Chief Information Security Officer, Central Bank of India</li> <li>Dr. Rajendran N, Chief Digital Officer, Multi Commodity Exchange of India</li> <li>Mr. Venugopal Parameswara, Chief Information Security Officer, CSB Bank Ltd</li> <li>Mr. Shibu Koshy Thomas, General Manager &amp; Chief Information Security Officer, The South Indian Bank</li> <li>Mr. Aman Thareja, Managing Director, Forcepoint</li> </ul>
15.30- 15.45 hrs	<b>Technology Presentation on “Banking On Progress: Establishing A New Paradigm For BFSI Through Technology”</b> Presenter: Mr. Sagnik Gupta, AVP – Sales & Business Development, Yotta Data Services Pvt Ltd
15.45– 16.00 hrs	Refreshment Break and Exhibition Tour
16.00 – 16.15 hrs	<b>Technology Presentation on “Transforming Customer Experience &amp; BFSI Compliance through Hyper Automation”</b> Mr. Elias Mouchantaf, General Manager for the MEA, India, and Southern Europe, Kodak Alaris
16.15 – 17.00 hrs	<b>Session 4: Panel Discussion on “Compliance Automation - Managing Complex Regulations in today’s Digital World”</b>
Moderator	Mr. Burra Butchi Babu, Board Member, Punjab & Sind Bank
Panelists	<ul style="list-style-type: none"> <li>Mr. Shailendra Kothavale, Chief Compliance and Risk Officer, Aditya Birla Sun Life Insurance</li> <li>Mr. Manishi Chatterjee, General Manager IT, IDBI Bank</li> <li>Mr. Amber Gupta, Chief Compliance Officer, Aditya Birla Capital</li> <li>Mr. Rohit Kilam, Chief Technology Officer, HDFC Life Insurance Company Ltd</li> <li>Mr. Sachindra Kumar Rai, Chief Compliance Officer, National Bank For Financing Infrastructure and Development (NaBFID)</li> </ul>
/17.00 hrs	Closing Remarks

## **Day 2, 22 February 2024**

Schedule	Session / Topics	Speaker
10.30– 10.50 hrs	Keynote Address: “Data Protection Law (DPDPA): What should the BFSI sector do comply”	Adv. (Dr.) Prashant Mali, Cyber Law Expert Bombay High Court
10.50 -11.05 hrs	Technology Presentation on “ <b>AI-Native Networking Platform by Juniper Networks</b> ” Presenter: Mr. Rajesh Kumar, Technology Head, Enterprise and Government, India & SAARC, Juniper Networks	
11.05 – 11.15 hrs	Refreshment Break	
11.15 – 12.00 hrs	<b>Session 5 – Panel Discussion on “Customer Service Excellence”</b>	
Moderator	Dr. Sourav Dutta, Former Executive Director, IDBI Bank	
Panelists	<ul style="list-style-type: none"> <li>Mr. Sunil Sharma, Director - Enterprise Sales, Kaleyra</li> <li>Mr. K.V. Dipu, Senior President - Operations &amp; Customer Service, Bajaj Allianz General Insurance</li> <li>Mr. V. G. Senthil Kumar, Dy. General Manager, Head- Marketing &amp; Branding, Bank of Baroda</li> </ul>	

	<ul style="list-style-type: none"> <li>Mr. Sheoji Meena, Advisor &amp; Consultant, Punjab &amp; Sind Bank</li> <li>Mr. Vijayendra Sharma, Head – Marketing, CSB Bank</li> </ul>
12.00 -13.00 hrs	<b>Session 6 – Panel Discussion on “Fintech-BFSI Sector Collaboration”</b>
Moderator	Ms. Neha Punater, Vice President and Global Leader- BTS Practice, Capgemini
Panelists	<ul style="list-style-type: none"> <li>Mr. Chinmay Pol, Head Banking Alliance, NPCI Bharat BillPay Ltd</li> <li>Mr. Jitendra Mahapatra, Senior Vice President &amp; Head - Digital Lending Analytics, Axis Bank</li> <li>Mr. Prahlad Giri, Deputy Director - Economic Research Department, Nepal Rastra Bank (Central Bank of Nepal)</li> <li>Mr. Nitin Bhatnagar, Regional Director - India and South Asia, PCI Security Standards Council</li> <li>Mr. Vaibhav Joshi, Digital Banking &amp; Fintech Consultant</li> </ul>
13.00 – 14.30 hrs	Networking Lunch and Exhibition Tour

### IBEX India 2024 BFSI Tech Awards Ceremony

15.00 – 15.05 hrs	Welcoming Dignitaries, Award Winners and All Delegates
15.05 – 15.10 hrs	Felicitation of Jury Members
15.10 – 15.25 hrs	Special Address on “Future Trends in BFSI Landscape” Mr. Balaji Rajagopalan, Chief Technology Officer, State Bank of India
15.25 – 15.40	Technology Presentation on “ <b>360 Visibility into today’s Digital Banking Transaction and UPI Monitoring</b> ” Presenter: Mr. Vinay Sharma, Regional Director, India and SAARC, NETSCOUT
15.40 – 16.00 hrs	Address by the Chief Guest Mr. Brijesh Singh, Principal Secretary to Chief Minister, Government of Maharashtra
16.00 – 16.45 hrs	IBEX India 2024 BFSI Tech Awards Ceremony
16.45 – 17.00 hrs	Vote of Thanks / Awards Closure Remarks
17.00 hrs	Group Photographs & Networking

### Day 3, 23 February 2024

#### Cooperative Banks Ingenious Technology Summit

09.00 -10.30 hrs	Registration
10:30 -10:35 hrs	Welcome Address Mr. Zahid Siddique, Founder & MD, Eventalist Conferences
10:35 – 10:50 hrs	Chief Guest Address Mr. Ajay Barmecha, President, Maharashtra State Urban Banks Federation – Cooperative Banks Vision 2030
10:50 – 11:00 hrs	Special Guest Address Mr. Kailash Jain, Director, Maharashtra State Co-operative Banks Association (MSCBA) Trailblazers of Transformation Profile of Ingenious Banking Leadership.
11:00 – 11:20 hrs	Ingenious Leadership Fire Side Chat: How Cooperative Banks Can Ignite Ingenious Leadership: Fostering Innovation, Collaboration, and Community Growth
Moderate	Mr. Ravikiran Mankikar, Former CGM IT, SVC Bank
	Mr. Ajay Barmecha, President, Maharashtra State Urban Banks Federation
	Mr. Kailash Jain, Director, Maharashtra State Co-operative Banks Association (MSCBA)
11:10 - 11:20 hrs	Industry Expert Presentation Mr. Ravikiran Mankikar, Former CGM IT, SVC Bank on Digital Yug

11:20 – 11:35 hrs	Sponsor Presentation
11:35 - 12:05 hrs	Panel Discussion on – Era of Digitization & Beyond, Navigating the Road Ahead – Challenges & Opportunities”
Moderator	Mr. Pramod Karnad, Chairman (BOM), Sharad Sahakari Bank, Pune Former MD, MSC Bank
	Mr. Vinod Haldankar, CEO, Satara Sahakari Bank Mr. Yogesh D Valunkar, Director, DNS Bank Mr. Devdutta Chandgadkar, CEO, Saraswat Infotech* Mr. Prasad Patil, CEO, Viswas Cooperative Bank Mr. Tukaram A Naik, Ex Janseva Cooperative Bank
12:05 – 12:15	Digital Transformation in Banking by Rohan Patil, Co-Founder & CEO, TANNUM Consulting
12:15 - 12:45hrs	CISO Panel: CISO’s role as a Guardian Leader for future IT Security Strategies
Moderator	Mr. Rohan Patil, Co-Founder & CEO, Tannum Strategic Technology Consultancy
	Adv Jayashree Nangare, Cyber Law Expert Mr. Bhaskar Rao, CISO, Bharat Cooperative Bank* Mr. Vikas Naik, CISO, Viswas Cooperative Bank
12:45 – 13:05 hrs	Fireside Chat: Topic: Ensuring Compliance with Banking Regulations & Data Privacy Laws
Moderator	Mr. Vikas Naik, Technical Advisor, Maharashtra, Urban Banks Association Mr. Milind Varekar, Former GM, Saraswat Bank
13:05 - 13:15 hrs	Sponsor Presentation
13:15- 13:25 hrs	Thank You Note & Expo Visit