



**IBEX India Conference on
“Technology & Innovation in an AI-driven Era”
13 & 14 February 2025, Jio World Convention Centre, Mumbai**

Day 1, 13 February, Thursday

Schedule	Session	Speaker
10.30 – 11.30 hrs	Inaugural Session	
	Opening Address	Mr. CH.SS. Mallikarjuna Rao, Honourary Chairman, IBEX India 2025 Former MD & CEO, Punjab National Bank
	Theme Address on “Technology & Innovation in an AI-driven Era”	Ms. Paramita Gupta Executive Vice President, Financial Services, Capgemini
	Special Address	Dr. Sourav Dutta, Chief Technology Officer UCO Bank*
	Special Address on “How banks and fintech are leveraging technological innovations for quantum improvements globally”	Mr. Reuben Lim Chief Executive Officer, Singapore Fintech Association
	Special Address on “Role of Emerging BFSI Technologies in Digital Transformation”	Mr. Rajneesh Karnatak, MD & CEO Bank of India*
	Keynote Address on “Growth Amidst the Strategic Digital Evolution”	Mr. Debadatta Chand MD & CEO, Bank of Baroda
11.30 – 11.45 hrs	Fireside Chat with Shri Bhuvnesh Kumar, IAS, Chief Executive Officer, Unique Identification Authority of India*	
11.45 – 12.30 hrs	Panel Discussion 1: New Age Cyber Threats & Fraud Prevention As the BFSI sector continues its digital transformation, it becomes a prime target for sophisticated cyberattacks and fraudulent activities. The discussion aims to cover practical and advanced measures that can be adopted to mitigate these risks while ensuring compliance with regulatory standards.	
Moderator	Mr. Sarang Bondre, Vice President, Financial Services, Capgemini	
Panelists	<ul style="list-style-type: none"> • Mr. Rohit Kilam, Chief Technology Officer, HDFC Life • Dr. Sriram Birudavolu, Chief Executive Officer, Cybersecurity Centre of Excellence • Mr. KRC Murty, Senior President- Head IMG - Business & Digital Technology Solutions, YES Bank • Ms. Tajvinder Kaur Chief Information Security Officer, Union Bank 	

	<ul style="list-style-type: none"> • Shri Sachindra Kumar Rai, Chief Compliance Officer, Compliance Department, NaBFID*
12.30 – 13.15 hrs	<p>Panel Discussion 2: Responsible AI In BFSI</p> <p>This session aims to explore the balance between leveraging AI’s potential for enhanced efficiency and ensuring that its application aligns with ethical guidelines, customer trust, and regulatory requirements and other topics such as</p>
Moderator	Mr. CH.SS. Mallikarjuna Rao, Former MD & CEO, Punjab National Bank
Panelists	<ul style="list-style-type: none"> • Mr. Balaji Rajagopalan, Chief Technology Officer, State Bank of India (SBI) • Mr. Hemant Verma, CGM, CIO & CTO, Punjab National Bank • Mr. Pradeep Srivastava, Chief Technology Officer, Bank of Maharashtra • Mr. Anand Venkataraman, Head - Technology Infrastructure Group, ICICI Bank • Mr. Subram Natarajan, Director of Customer Engineering & Field CTO, Google Cloud
13.15 – 14.15 hrs	Networking Lunch
14.15 – 15.00 hrs	<p>Panel Discussion 3: Ever-Evolving world of Digital Payments – A whole new paradigm shift</p> <p>This panel will delve into the technological advancements, innovative solutions, and key drivers behind the rapid evolution of digital payments. Industry leaders, payment technology experts, and banking professionals will share their insights on how the sector is adapting to new trends and what lies ahead.</p>
Moderator	Mr. Burra Butchi Babu, Chief Convenor, IBEX India
Panelists	<ul style="list-style-type: none"> • Dr. N. Rajendran, Chief Digital Officer, Multi Commodity Exchange of India • Mr. Rudra Pratap Singh, Vice President-IT (Digital Solutions), NaBFID • Mr. Abhijit Singh, Group Head, Digital Systems, HDFC Bank • Ms. Shweta Das Gupta, Head of Product, NPCI Bharat BillPay Limited • Mr. Rajesh Ram, General Manager, Bank of India
15.00 – 15.15 hrs	Technology Presentation- Singhtek Group
15.15 – 15.45 hrs	Refreshment Break
15.45 – 16.15 hrs	Fireside Chat
16.15 – 17.00 hrs	<p>Panel Discussion 4: Customer Experience & Personalisation</p> <p>This session will bring together top industry experts, customer engagement specialists, and technology leaders to explore how personalization is transforming the customer experience in the BFSI sector</p>
Moderator	Knowledge Partner Capgemini
Panelists	<ul style="list-style-type: none"> • Mr. Saurabh Dalmia, Head - Cash Management & Supply Chain Finance, Indian Bank • Mr. Gowrishankar Rao, Deputy General Manager – PMO, Bank of India • Mr. Ratan Kumar, General Manager - Digital Banking, Central Bank of India

IBEX India 2025 – BFSI Technology Awards Ceremony

The second edition of the annual **BFSI Tech Awards**, celebrating outstanding technology excellence in India’s BFSI sector, will take place as part of the **IBEX India Trade Fair and Conference** on 13 February at the Jio World Convention Centre. These prestigious awards recognize and honour BFSI organizations that are at the forefront of innovation, advancing technology and customer excellence. From pioneering banks to visionary insurance companies, the awards spotlight groundbreaking achievements in AI, blockchain, fintech, and open banking that are driving India toward a future-ready and resilient BFSI ecosystem.

17.30 – 17.35 hrs	Welcoming Dignitaries, Award Winners and All Delegates
17.35 – 17.45 hrs	Felicitation of Jury Members
17.45 – 18.00 hrs	Special Address Mr. CH.SS. Mallikarjuna Rao, Honourary Chairman, IBEX India 2025 and Former MD & CEO, Punjab National Bank*
18.00– 18.15 hrs	Technology Presentation by Awards Partner
18.15 – 18.30 hrs	Address by the Chief Guest
	<ul style="list-style-type: none"> • Mr. Yashasvi Yadav, IPS, Special Inspector General of Police – Cyber, Maharashtra Police, Mumbai* • Mr. Srikrishnan Hari Hara Sarma, MD & CEO, Karnataka Bank*
18.30 – 19.15 hrs	IBEX BFSI 2025 Awards Ceremony
19.15 – 19.20 hrs	Vote of Thanks / Awards Closure Remarks
19.15 hrs	Group Photographs & Networking Followed by Networking Dinner

Day 2, 14 February, Friday

Seminar for Cooperative Banks, NBFCs and Insurance Companies

Schedule	Session	Speaker
11.00 – 11.05 hrs	Welcoming Dignitaries, Award Winners and All Delegates	
11.05 -11.20 hrs	Special address	TBA
11:20- 11:35	Keynote address	Mr. Prabhat Chaturvedi, Chief Executive Officer, NuCFDC
11.35 – 11.50 hrs	Technology Presentation	YUBI
11.50 -12.35 hrs	<p>Panel Discussion on Digital Transformation in Cooperative Banking</p> <p>This session will explore how cooperative banks can leverage digital technologies to boost efficiencies and improve customer experiences and the discussion will revolve around</p> <ul style="list-style-type: none"> • Leveraging digital technologies for enhanced efficiencies and customer experiences • Use cases of AI/ML in Cooperative Banking • Regulatory Compliance through tech innovation • Capex considerations in implementing technologies and solutions 	
Moderator	Mr. Ravikiran Mankikar, Founder and Chairman, RKM Consultants	
Panelists	<ul style="list-style-type: none"> • Mr Mohd Khalid Hussain, Assistant General Manager- (Head of IT), Bombay Mercantile Co-operative Bank • Mr. Dinesh Babu, Assistant Vice President - Information Security, Equitas Small Finance bank 	

	<ul style="list-style-type: none"> • Mr. Bhuvanesh Shukla, Chief Technology Officer, Citizen Credit Cooperative Bank • Ms. Arti Dhole, Head IT & Joint Managing Director, Cosmos Bank • Mr. Mayuresh Chamankar – Head IT Greater Bank*
12.35 – 13.20 hrs	<p>Panel Discussion on Cyber Security & Data Protection in Cooperative Banks</p> <p>This panel discussion will assess the current threat landscape, focusing on the unique challenges cooperative banks face in safeguarding their digital assets and customer data. It will also cover</p> <ul style="list-style-type: none"> • Assessing the current threat landscape • Risk and vulnerability assessment • Regulatory compliance frameworks and data protection • Secure authentication methods and transaction monitoring • Data encryption and Identity & Access Management • Cooperative Banking best practices
Moderator	Mr. Deval Mazmudar, Cybersecurity Advisor, TJSB
Panelists	<ul style="list-style-type: none"> • Mr. Bhaskar Rao, Chief Information Security Officer, The Bharat Co-operative Bank (Mumbai) Ltd • Mr. Mangesh Mahale, Chief Technology Officer, Ujjivan Small Finance Bank • Mr. Tabrez Balbale, Chief Technology Officer, Kokan Mercantile Co-operative Bank • Dr. Atul Balwant Naik, DGM & CISO, Jalgaon Janata Sahkari Bank Ltd • Mr. Rajendra Bhalerao, Chief Information Security Officer, Scotia Bank*
13.20 – 14.20 hrs	Networking Lunch
14.30 – 15.15 hrs	Panel Discussion on “Transforming the Insurance Sector in the Era of AI”
Moderator	- TBA
Panelists	<ul style="list-style-type: none"> • Mr. Balkrishna Singhanian, EVP & Head Digital, HDFC Life Insurance • Mr. KV Dipu, Senior President-Operations & Customer Service, Bajaj Allianz General Insurance • Mr. Vivek Zakarde, Head-Data Officer, AI & Data Science, IndiaFirst Life Insurance Co Ltd • Mr. Sachin Pathak, National Head - Banca & Alliances, Magma HDI General Insurance Company Limited
15.15- 15.30	Technology Presentation by Opswat
15.30 – 16.15 hrs	Panel Discussion on Digital Transformation of NBFCs
Moderator	- TBA
Panelists	<ul style="list-style-type: none"> • Mr. Prashant Deshpande, CISO & CDO, Shri Ram Finance Limited • Ms. Jyothirlatha B., Chief Technology Officer, Godrej Capital • Ms. Honey Jagyasi, Vice President & Head - Digital Products, Edelweiss Asset Management Limited

*Invited